Mission Statement

To provide Engineering Students and Faculty with professional and expedient technology repair, maintenance, and set-up as a simple one stop shop staffed by courteous and knowledgeable people.

OUR GOALS

- Service all requests in a timely and accurate manner
- Be a one stop solution shop for any and all technology issues Engineering Students or Faculty may have
- Continuously improve our services to augment the abilities of the School of Engineering.

BENEFITS

E xperience reduces time
C orrectness is ensured
S ervice is always professional

FEATURES

E ducated with every current product
C lean environments
S tate-of-the-art software & hardware

School of Engineering IT Contacts

ETS ENGINEERING TECHNICAL SERVICES

George Assard (860) 486-5305
george@engr.uconn.edu

Departmental IT Support

BECAT becat@engr.uconn.edu
CMBE Adam Wentworth (860) 486-4021
cmbehelp@engr.uconn.edu
CEE Son Le (860) 486-0622
ceehelp@engr.uconn.edu
C2E2 Peter Menard (860) 486-5240
c2e2help@engr.uconn.edu
CSE Howard Ellis (860) 486-0081
csehelp@engr.uconn.edu
CTI Scott Zinke (860) 486-4724
cjihelp@engr.uconn.edu
ECE Paul Duflie (860) 486-5660
ecehelp@engr.uconn.edu
ME Igor Parsadanov (860) 486-1449
mehelp@engr.uconn.edu

HELP.ENGR.UCONN.EDU
help@engr.uconn.edu
860.486.1821

ENGINEERING COMPUTING SERVICES

FALL 2012

Your One Stop Shop for All Your IT Needs!
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University of Connecticut
School of Engineering
IT Supported Services
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- Computer Accounts
- Recommend Engineering Student PCs
- Online Help Request System
- Data Storage
- Personal
- Research
- Distance Learning
- Email
- vPC
- Help Desk
- High Performance Computing (HPC)
- Printing

- Grant IT Section Support
- Purchasing
- Video Conferencing
- Support University PCs
- Software
- Windows
- Mac
- Linux
- Learning Centers
- Web Site Support
- Networking

How to Get IT Support at Our One Stop Shop?

1. On our website, HELP.ENGR.UCONN.EDU, create an electronic ticket. It will be routed and tracked for you and our support staff...
   OR

2. Contact your departmental IT contact person, who will complete the electronic service ticket for you.

Visit our blogs, Twitter and Facebook pages. We’d love to hear from you!